Advoc8 Process Flow

Advoc8 Policy Holder: Wishes to claim or get legal assistance

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LEXCorp Call Centre: Client calls Share-call dedicated line 0860 525 525. Advoc8, must have policy number or membership details available

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Legal Advisor/Attorney:
- Verifies client details
- Offers assistance
- Determines whether matter must be referred to an attorney

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No Claim - Advise client

YES - valid claim: Telephonic legal advisor registers a claim and sends details to LEXCorp. May refer the client to a 30 minute free consultation with an attorney

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LEXCorp accepts or repudiates claim within 1 day of receipt based on merits and informs Client and broker by email

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NO Claim - Advise policyholder and broker by email

YES - valid claim Telephonic legal advisor appoints an attorney to the client and handles all accounts and submits these to LEXCorp